

ACA, Feedback Process Description

Vista Radio Accessibility

Vista Radio is committed to identifying and removing barriers to accessibility for our employees, customers and our communities. This commitment is not only a reflection of our values at Vista Radio, but it also aligns our goals of the [Accessible Canada Act](#).

As part of our commitment to accessibility and removing barriers at Vista Radio, we are dedicated to addressing our communities' individual accessibility needs and concerns. You can provide us feedback on the barriers you experience when dealing with Vista Radio or feedback that will help to inform our future Accessibility Plan.

Descriptions of our accessibility feedback process are available upon request in the following formats: print, large print, braille, audio format, and other electronic formats.

To provide feedback in accordance with the Accessible Canada Act or to request a description of our accessibility feedback process in an alternate format, you can contact us in the following ways:

- Telephone: +1-250-338-1133
- Email: webmaster@vistaradio.ca
- Submitting request/feedback through our Accessibility Feedback Form

Accessibility Feedback Form

The purpose of collecting feedback is to gather information from individuals who may be experiencing barriers related to accessibility, and as well as collect feedback from members of the community who may have additional feedback to provide when dealing with Vista Radio.

Your feedback is important to us. We will acknowledge the receipt of all accessibility feedback.

The feedback shared with Vista Radio will be reviewed by our designated person responsible for receiving and review accessibility feedback. It will then be taken into consideration as we continue to improve our accessibility commitments. The feedback that we receive, along with the considerations we use while assessing the feedback will be detailed in our progress reports and will be used towards the development of our accessibility plans.

Vista Radio will publish an Accessibility Plan on or before June 1, 2023, pursuant to the Accessible Canada Act.

All information collected will be kept strictly confidential. [Privacy Policy](#).